



SMART VALVE 'NO QUESTIONS ASKED' GUARANTEE

Flow Dynamics, LLC (the Company), manufacturer of The SMART VALVE™, offers its customers a 90-day - unconditional - customer satisfaction guarantee.

1. The guarantee period shall begin ten (10) calendar days from shipment date of the valve and shall end ninety (90) calendar days from the begin date.
2. Before removal and return of the valve, customer must communicate with the company or its sales representative in order to resolve the reason for returning the valve.
3. Flow Dynamics must receive returned Smart Valve within ten (10) calendar days from the end of the guarantee period; and the valve must be in good working condition, normal wear and tear excepted.
4. Purchase price, based on customer invoice, which must be submitted with the returned valve, will be refunded by the company or sales representative within 15 days of receipt of the returned valve.